

LAFAYETTE PUBLIC INNOVATION
ALLIANCE

RESUME LIST:

Monts, Jeremy

no incumbent submission

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Jeremy Monts

Conquest Rd, Youngsville, LA 70592

Summary	<ul style="list-style-type: none">Information Technology professional known for systems and application knowledge, as well as a willingness to work with others to improve efficiency. Managed a team of seven staff as well as planning and implementing projects on time and under budget. Highly skilled in all facets of IT, including configuration, installation, and support of workstations, servers, networks, and multiple software packages. Familiar with asset management and tracking policies for physical and digital assets.	
Education	B.S. Degree in Business Administration, Concentration in MIS <i>Mississippi University for Women, Columbus, MS</i>	2007
	MBA, Concentrating on Information, Global Management, and Marketing <i>Mississippi University for Women, Columbus, MS</i>	2022
Career History & Accomplishments		
	IT Manager, Metal Shark Boats, LA <ul style="list-style-type: none">Managed IT staff and 8 teams of external consultantsReduced IT Spend by over \$300k in the first year, with no reduction in service deliveryManaged IT Portion of successful implementation of Epicor MRP & HCM SolutionsImplemented SysAid Helpdesk System to increase departmental efficiencyUpgraded physical infrastructure to implement increased speed and reliability with no cost delta.Met or exceeded all contractual requirements for network and data security, including meeting NIST and ITAR regulatory requirements due to governmental contractor status	2017- Present
	Acting IT Manager, Warrior Energy Services Corporation, MS/LA <ul style="list-style-type: none">Responsible for all IT planning and management for turn up of 7 new physical facilities.Responsible for all Hardware Ordering and Asset Management Controls processesResponsible for all Hardware and Software Contracts and Licensing agreements.Managed new software research and implementation for various business segments.Primary trainer and mentor for new IT assets.Facilitated network audit and standardization of locations during merger between WESC and IPS under the Superior Energy Services brand.Nationwide travel to support over 85 independent facilities IT and telecommunications needs.	2012 - 2017
	Network Administrator, Preis & Roy, Lafayette, LA. <ul style="list-style-type: none">Responsible for maintaining MS Exchange Email servers and MS Office products.Developed software installation scripts for Enteo deployment platform.Implemented Westlaw's WestKM software deployment. Successfully completed deployment under budget and before deadlines.Supported users and managed servers via remote access software.Assisted in completion of MS True licensing audit to comply with BSA directives.Trained new hires on processes and programs used by company.Developed new IT training manual and procedures.	2009- 2012

- Various, Exceed Technologies, Columbus, MS.** 2001-2009
- See below for detailed timeline of employment
- VP Technical Services, Exceed Technologies, Columbus, MS.** 2007-2009
- High level network planning and project management.
 - High level server and network maintenance, including hardware configuration and ordering
 - Assisted in all Marketing and HR decisions
 - Supported customers via remote services for server and systems maintenance.
 - Performed onsite emergency dispatch to resolve server and network issues that were not remotely resolvable.
- Owner/Operator, Exceed Technologies, Lake Charles, LA** 2005-2007
- Sole responsibility for startup of Exceed Technologies branch office in Lake Charles, LA.
 - Responsible for all sales and marketing for both business segments. Assisted in HR functions by vetting all applicants for both business segments.
 - Supported business customers via onsite and remote services, also responsible for corporate contract support via remote services and travel through the continental US.
- Senior Consultant, Exceed Technologies, Columbus, MS** 2003-2005
- Responsible for Customer Relations and Support, including onsite support of complete network infrastructure and internet services. Responsibilities also included customer sales and retention.
 - Trained all incoming employees.
 - Rotated through multiple positions in the company for education purposes. Became proficient with scheduling all employees, managing AR, AP, and HR functions as well as responsibility for marketing solutions.
 - Trained in sales position and met or exceeded all quotas.
- Consultant, Exceed Technologies, Columbus, MS** 2002-2003
- Responsible for onsite customer support, including PC Service and Repair, Server Support, Internet Service Support, and Networking Support.
 - Trained all new CSR and Consultant Employees on company procedure and support methodology.
 - Assisted in all HR and Marketing decisions for company, vetting applications and marketing materials before overview by management.
- CSR, Exceed Technologies, Columbus, MS** 2001-2002
- Responsible for in house computer repair and service.
 - Responsible for Internet Service support.
- Helpdesk Representative, EBI Communications, Columbus, MS** 1999-2001
- Handled overnight call services supporting PCs and Internet Services for EBI Communications, a regional ISP and consulting firm.
 - Responsible for setting up new customers as well as trouble shooting issues for various Internet Service types, including Dial-up, DSL, and T1.